FAQ's

Q: How Do I Get cable TV In My Dorm Room?

A: All residential rooms are equipped with at least one outlet to receive cable television. Using a standard coaxial cable (also called an RF cable), connect your cable-ready television to the CATV wall outlet. If you are using a VCR or DVD as your tuner, connect it to the CATV wall outlet, then connect this to your television

Q: How do I connect my cable TV?

A: As long as you are living in a Husson University owned residence hall on campus, you can view cable television. Connect a coaxial cable to the port in the wall and into the back of your television. Then, run a channel scan from the menu of your television.

Q: Where can I get a coaxial cable?

A: Coaxial cables can be found in any electronics or computer store.

Q: I have no sound, or my sound is not in English. What is wrong?

A: Most likely, this means you have SAP enabled – Secondary Audio Programming. The can be toggled somewhere in your TV's menu screens, or via a button on your remote. For more information and specific instructions, consult your user's manual.

Q: Why am I only receiving one channel?

A: With many TVs, it is necessary to perform a channel scan in order to connect to the entire channel lineup. Typically, a channel scan can be activated by using the "menu" button on your remote. You also need to be sure that your TV is programmed to receive cable signals and not off-air signals. Follow your TV's manual to change these settings.

Q: Why am I only getting channels up to channel 13?

A: Most television sets have a setting to enable reception of either off-air antenna or Cable. On the campus television system, your television must be set to "Cable" (or "CATV," "CATV – IRC"). Most televisions come with a default setting of "Off-Air" (or "Antenna"). You must change this default setting to enable reception of all cable channels. This setting can be changed either by moving a switch or by following menu prompts for setup. Check your TV's manual to find out how to change these settings.